

**SOLAR CONTROL**

**APPLICATIONS: RESIDENTIAL**

- 5 Year Limited Warranty** for LLumar® products DL05GSRDCF, DL15BSRDCF, DL15GSRDCF, DL30GNSRHRP, R15BLSRHRP, and R15GOSRHRP.
- 7 Year Limited Warranty** for LLumar products R15BSRDCF and R15GSRDCF.
- 10 Year Limited Warranty** for LLumar product E1220SRDCF.
- Lifetime Limited Warranty** for LLumar products AIR80BSRHRP, AIR90CLSRHRP, AU85UVSRHRP, DR15SRDCF, DRN25SRDCF, DRN35SRDCF, N1020SRDCF, N1020BSRDCF, N1035BSRDCF, N1040SRDCF, N1050SRDCF, N1065SRDCF, R20SRDCF, R35SRDCF, R50SRDCF, and RN07SRDCF and Vista™ products Ceramic 35, Ceramic 45, Ceramic 55, Ceramic 65, V14SRDCF, V18SRDCF, V28SRDCF, V33SRDCF, V33BSRDCF, V38SRDCF, V45SRDCF, V48SRDCF, and V58SRDCF.
- Lifetime Limited Warranty** for Vista products V31SRDCF, V40SRDCF, V41SRDCF, V51SRDCF, VE35SRDCF, VE50SRDCF, VS60SRDCF, VS61SRDCF, and VS70SRDCF where the film IS required to be sealed if application is within 10 kilometers of the ocean.

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass windows by a duly authorized dealer. If the film fails to comply with this warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. A manufacturer-approved edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

- Optional Residential Gold Limited Warranty** for LLumar products AIR80BSRHRP, AIR90CLSRHRP, Ceramic 35, Ceramic 45, Ceramic 55, Ceramic 65, DR15SRDCF, DRN25SRDCF, and DRN35SRDCF, Vista products V14SRDCF, V18SRDCF, V28SRDCF, V28SRPS8, V31SRDCF, V33SRDCF, V33BSRDCF, V38SRDCF, V38SRPS8, V40SRDCF, V41SRDCF, V45SRDCF, V48SRDCF, V51SRDCF, V58SRDCF, VE35SRDCF, VE50SRDCF, VS60SRDCF, VS61SRDCF, and VS70SRDCF

In addition to meeting the standard Solar Control Applications: Residential warranty conditions, the manufacturer agrees to match the terms and conditions of an in force manufacturer's glass warranty. This Gold Coverage applies to the glass on which the LLumar and/or Vista Window Film has been installed in accordance with factory recommended installation instructions by an authorized dealer. Purchaser must provide proof of an existing in force manufacturer's glass warranty. Certain types of window require pre-approval from the manufacturer; please see back of form for specifics. Charge for Gold Coverage is \$0.40 (U.S.) per square foot. This warranty will not be validated unless payment is received with this warranty by the manufacturer within 30 days of installation.

\$0.40 (U.S.) x \_\_\_\_\_ Square Footage of Job = \$ \_\_\_\_\_.

**WARRANTIES FOR VISTA RESIDENTIAL APPLICATIONS ARE TRANSFERABLE ONE TIME ONLY FROM THE ORIGINAL PURCHASER TO ANOTHER. SEE BACK OF THIS FORM.**

**SOLAR CONTROL**

**APPLICATIONS: COMMERCIAL**

- 5 Year Limited Warranty** for LLumar products DL05GSRDCF, DL15BSRDCF, DL15GSRDCF, DL30GNSRHRP, R15BLSRHRP, and R15GOSRHRP.
- 7 Year Limited Warranty** for LLumar products R15BSRDCF and R15GSRDCF.
- 10 Year Limited Warranty** for LLumar products AU85UVSRHRP, DR15SRDCF, DRN25SRDCF, DRN35SRDCF, E1220SRDCF, N1020SRDCF, N1020BSRDCF, N1035BSRDCF, N1040SRDCF, N1050SRDCF, N1065SRDCF, R20SRDCF, R35SRDCF, R50SRDCF, and RN07SRDCF and for Vista product V33BSRDCF.
- 10 Year Limited Warranty** for Vista products V31SRDCF, V40SRDCF, V41SRDCF, V51SRDCF, VE35SRDCF, VE50SRDCF, VS60SRDCF, VS61SRDCF, and VS70SRDCF where the film IS required to be sealed if application is within 10 kilometers of the ocean.
- 15 Year Limited Warranty** for LLumar products AIR80BSRHRP and AIR90CLSRHRP and Vista products Ceramic 35, Ceramic 45, Ceramic 55, Ceramic 65, V14SRDCF, V18SRDCF, V28SRDCF, V33SRDCF, V38SRDCF, V45SRDCF, V48SRDCF, and V58SRDCF

These warranties are extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. A manufacturer-approved edge sealant is required for re-installation if the warranty replacement should be necessary because of corrosion issues.

**WARRANTIES FOR COMMERCIAL APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.**

**SAFETY-AND-SECURITY APPLICATIONS**

- 10 Year Safety-and-Security Film Limited Warranty: Commercial Applications**
- Lifetime Safety-and-Security Film Limited Warranty: Residential Applications** for LLumar products N1020SRPS4, N1020SRPS8, N1040SRPS4, N1040SRPS8, N1050SRPS4, N1050SRPS8, N1065SRPS4, R20SRPS4, R20SRPS8, SCLSRPS2, SCLSRPS4, SCLSRPS7, SCLSRPS8, SCLSRPS13 and Vista Products V28SRPS4, V28SRPS8 and V38SRPS8.

These warranties are extended to the original purchaser. The products are warranted by the manufacturer against corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser. This warranty includes labor and material on safety-and-security films less than 7 mils thickness. Films that are 7 mils thickness and greater require the dealer to be approved by the manufacturer prior to installation to obtain a valid film and labor warranty.

**WARRANTIES FOR VISTA RESIDENTIAL SAFETY-AND- SECURITY APPLICATIONS ARE TRANSFERABLE ONE TIME ONLY FROM THE ORIGINAL PURCHASER TO ANOTHER. SEE BACK OF THIS FORM. WARRANTIES FOR ALL OTHER SAFETY-AND-SECURITY APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.**

**DECORATIVE APPLICATIONS**

- 5 Year Limited Warranty** for LLumar products BLUESRHRP, GREENSRHRP, REDSRHRP, YELLOWSRHRP, NRM items (all), and RMSPS2.

This warranty is extended to the original purchaser. These products are warranted by the manufacturer against bubbling, corrosion, crazing, delaminating, and peeling when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

**WARRANTIES FOR DECORATIVE APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.**

**EXTERIOR APPLICATIONS**

- 5 Year Limited Warranty** for LLumar products NHE20ERHRP, NHE35ERHRP, RHE20ERHRP, RHE35ERHRP, RHE50ERHRP, THE80BLERHRP, SHECLERPS4, SHECLERPS7 and Vista products NXA20ERHRP, NXA35ERHRP, RXA20ERHRP, RXA35ERHRP, RXA50ERHRP, SXACLSPS4, SXACLSPS7, TXA80ERHRP, and VXA14ERHRP when installed on sloped glazing greater than or equal to 20 degrees from horizontal.
- 7 Year Limited Warranty** for LLumar products NHE20ERHRP, NHE35ERHRP, RHE20ERHRP, RHE35ERHRP, RHE50ERHRP, THE80BLERHRP, SHECLERPS4, SHECLERPS7 and Vista products NXA20ERHRP, NXA35ERHRP, RXA20ERHRP, RXA35ERHRP, RXA50ERHRP, SXACLSPS4, SXACLSPS7, TXA80ERHRP, and VXA14ERHRP when installed on vertical glazing.

These warranties are extended to the original purchaser. The products are warranted against bubbling, corrosion, cracking, crazing, or delaminating, when properly installed in accordance with the manufacturer's instructions on suitable EXTERIOR surfaces of glass with a manufacturer-approved sealant by a duly authorized dealer. If the film fails to comply with the warranty, the manufacturer will replace the non-conforming or defective film (labor and materials) at no cost to the purchaser.

**WARRANTIES FOR EXTERIOR APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.**

**ANTI-GRAFFITI APPLICATIONS**

- 2 Year Limited Warranty** for LLumar products GCLSRPS4 and GCLSRPS6.

This warranty is extended to the original purchaser. The products are warranted against blistering, bubbling, or delamination when properly installed in accordance with the manufacturer's instructions on suitable INTERIOR surfaces of glass by a duly authorized dealer. This warranty does not cover the penetration of the film by objects or fluids.

**WARRANTIES FOR ANTI-GRAFFITI APPLICATIONS ARE NOT TRANSFERABLE FROM ONE PURCHASER TO ANOTHER.**

**GLASS BREAKAGE AND SEAL FAILURE**

- 2 Year Glass Breakage and 2 Year Seal Failure Limited Warranty**
- 5 Year Glass Breakage and 3 Year Seal Failure Limited Warranty**
- Not Applicable**
- Available for Purchase**

PLEASE SEE THE BACK OF THIS FORM FOR DETAILS ON GLASS BREAKAGE AND SEAL FAILURE. These warranties are extended to the original purchaser. The products are warranted against glass breakage and seal failure when properly installed in accordance with the manufacturer's instructions on suitable surfaces of glass by a duly authorized dealer and in compliance with the manufacturer's Film to Glass Recommendations Chart

- Must have existing seal failure warranty by the original window manufacturer.
- Due to a wide variety of compounds used, no warranty coverage is provided for windows with "backbedding sealants".
- No seal failure and/or glass breakage coverage on laminated glass except as noted on Film-to-Glass Recommendations.
- Maximum allowance is \$500 (U.S.) per glass.
- Glass breakage and/or seal failure must be a result of product listed herein.
- There is a deductible of \$25 (U.S.) or 5% of the replacement cost (whichever is greater) for residential and small commercial installations. The deductible for commercial installations and installations over 2500 square feet is \$100 (U.S.) or 5% of the replacement cost (whichever is greater).

**IF THE SAME FILM IS NOT AVAILABLE, THE MANUFACTURER, AT ITS SOLE DISCRETION, WILL REPLACE WITH A SIMILAR FILM OR REFUND THE COST TO THE PURCHASER.**

**ALL INSTALLATIONS OVER 2500 SQUARE FEET REQUIRE DOCUMENTED PRE-APPROVAL FROM MANUFACTURER.**

**ONLY AIR, NEUTRAL N, R, DR, AND SCL SERIES FILMS ARE APPROVED FOR USE IN PROXIMITY TO POOLS AND SAUNAS ON THE CONDITIONS THAT EDGES ARE SEALED WITH FACTORY-APPROVED SEALANT AND THERE IS NO PERSISTENT CONDENSATION ON GLASS SURFACES.**



Residential Gold Limited Warranty is not valid without a validation stamp from the manufacturer in this box. The validated copy will be returned within 90 days.

**INSTALLATION RECORD (press hard)**

Contact Name	Date	Telephone Number
Customer Name (print)	Customer Signature	E-Mail Address
Customer Address	City	State or Province and Zip Code
Authorized Dealer Name		Installer Signature
Product Number	Lot or Run Number	Square Footage*
Product Number	Lot or Run Number	Square Footage*
Product Number	Lot or Run Number	Square Footage*

\*Installations over 2500 square feet require documented pre-approval from manufacturer.

**INDICATE THE TYPE OF WINDOW BELOW BY CIRCLING THE APPROPRIATE VALUES**

(If more than one type of window, indicate the values for the majority of windows below. All glass types must comply with the Film-to-Glass Recommendations Chart.)

<b>Window Type</b>	Single Pane	Dual Pane	Triple Pane	<b>Laminated Glass</b>	Yes	No
<b>Glass Thickness</b>	1/8"	3/16"	1/4"	<b>Location</b>	Interior	Exterior
<b>Glass Type</b>	Annealed	Heat Strengthened	Tempered	<b>Total Square Footage</b>	_____	
<b>Glass Coatings</b>	None	Low E	Low E <sup>2</sup>	<b>Film-to-Glass Factor</b>	Under 10	10 - 14      Over 14

**INSTALLATION OF PRODUCTS MUST COMPLY WITH THE MANUFACTURER'S FILM-TO-GLASS RECOMMENDATIONS CHART**

The manufacturer is not responsible for any furnishings or interior items which may fade or change color. The nature of certain delicate fabrics and dyes will lead to premature fading regardless of the application of any window film protective treatment.

**White Copy: Customer    Canary Copy: Dealer**

# Glass Breakage and Seal Failure Limited Warranty

2 Year Glass Breakage  
and 2 Year Seal Failure

5 Year Glass Breakage  
and 3 Year Seal Failure

Not  
Applicable ★

Available for  
Purchase ★★

LLumar Solar Control Films	2 Year Glass Breakage and 2 Year Seal Failure	5 Year Glass Breakage and 3 Year Seal Failure	Not Applicable ★	Available for Purchase ★★
AIR80BLSRHPR		●		
AIR90CLSRHPR		●		
AU85UVSRHPR	●			
DL05GSRCDF				●
DL15BSRCDF				●
DL15GSRCDF				●
DL30GNSRHPR				●
DR15SRCDF		●		
DRN25SRCDF		●		
DRN35SRCDF		●		
E1220SRCDF				●
N1020SRCDF	●			
N1020BSRCDF	●			
N1035BSRCDF	●			
N1040SRCDF	●			
N1050SRCDF	●			
N1065SRCDF	●			
NHE20ERHPR			●	
NHE35ERHPR			●	
R15BSRCDF				●
R15BLSRHPR				●
R15GSRCDF				●
R15GOSRHPR				●
R20SRCDF	●			
R35SRCDF	●			
R50SRCDF	●			
RHE20ERHPR			●	
RHE35ERHPR			●	
RHE50ERHPR			●	
THE80BLERHPR			●	
SHECLERPS4			●	
SHECLERPS7			●	
RN07SRCDF	●			
LLumar Safety-and-Security Films				
GCLSRPS4				●
GCLSRPS6				●
N1020SRPS4	●			
N1020SRPS8	●			
N1040SRPS4	●			
N1040SRPS8	●			
N1050SRPS4	●			
N1050SRPS8	●			
NUV65SRPS4	●			
R20SRPS4	●			
R20SRPS8	●			
SCLSRPS2	●			
SCLSRPS4	●			
SCLSRPS7	●			
SCLSRPS8	●			
SCLSRPS13	●			
LLumar Decorative Films				
BLUESRHPR			●	
GREENSRHPR			●	
REDSRHPR			●	
YELLOWSRHPR			●	
NRM Items (all)				●
RMSPS2				●
Vista Films				
Ceramic 35		●		
Ceramic 45		●		
Ceramic 55		●		
Ceramic 65		●		
NXA20ERHPR		●		
NXA35ERHPR		●		
RXA20ERHPR		●		
RXA35ERHPR		●		
RXA50ERHPR		●		
SXACLSRPS4		●		
SXACLSRPS7		●		
TXA80ERHPR		●		
V14SRCDF		●		
V18SRCDF		●		
V28SRCDF		●		
V28SRPS4		●		
V28SRPS8		●		
V31SRCDF		●		
V33SRCDF		●		
V33BSRCDF		●		
V38SRCDF		●		
V38SRPS8		●		
V40SRCDF		●		
V41SRCDF		●		
V45SRCDF		●		
V48SRCDF		●		
V51SRCDF		●		
V58SRCDF		●		
VE35SRCDF		●		
VE50SRCDF		●		
VS60SRCDF		●		
VS61SRCDF		●		
VS70SRCDF		●		
VXA14ERHPR		●		

**In the event of glass breakage or seal failure due to thermal shock caused solely as the direct result of the application of an approved LLumar® and/or Vista™ Window Film, the manufacturer will either:**

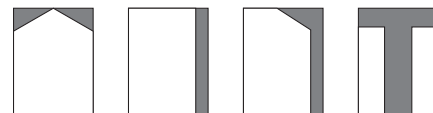
- Replace the broken glass and/or repair or replace the sealed insulating unit.
- Replace and/or repair the portion of the window frame in direct contact with the glass, if it is damaged due to breakage or seal failure (excluding painting or finishing).
- Replace the window film.

**The following terms and conditions also apply:**

1. These warranties are extended to the original purchaser. The products are warranted against glass and seal failure when properly installed in accordance with the manufacturer's instructions on suitable surfaces of glass by a duly authorized dealer and in compliance with the manufacturer's Film-to-Glass Recommendations Chart.
2. We will pay for repairs or replacement of up to (but not to exceed) \$500 (U.S.) less \$25 (U.S.) deductible or 5% of replacement cost per unit.
3. Documented pre-approval is required when any of the windows falls into one of the following categories:
  - Any windows too big to be replaced with standard ladders and manpower
  - Windows exceeding 84 inches in height or width
  - Window with blinds located between the panes of glass (blinds in the air space)
4. Pre-existing conditions of either glass breakage or seal failure of the filmed glass pane voids this warranty coverage. We reserve the right to inspect any job prior to final issuance of a certificate of warranty coverage. Fraud by the installing dealer shall void the warranty.
5. In order to qualify for seal failure coverage, the owner must present evidence that a seal failure warranty is currently in force from the manufacturer of the sealed glass unit. This warranty for seal failure will not extend beyond the sealed unit's manufacturer's limited warranty.
6. This limited warranty shall be completely invalidated if any information or representation set forth on the front of this document is not accurate.
7. We reserve the right to refuse to reapply window film after two occurrences to the same glass pane and will refund the purchase price for the original filming of said glass pane.
8. "Thermal shock fracture" means a breaking or fracture to glass caused by heat or change in temperature resulting from the application of film to glass, and thermal shock breakage can be identified by the following characteristics: (a) break lines make a right angle with the edge of glass at or near the origin, and (b) break lines separate into two or more lines within two inches of the edge and the origin. Tempered glass is not susceptible to thermal shock generated by solar control film.
9. "Seal failure" is defined as a visible break or opening of the window's air seal, resulting in an ineffective sealing of the window, allowing moisture and/or air to penetrate, causing an internal fogging of the glass.
10. This limited warranty shall NOT apply to applications in the following installations: (a) when not in strict compliance with current rules and regulations promulgated by the manufacturer; or (b) of more than one (1) film to any window; or (c) on triple pane windows, wired or textured glass, any glass on which there is affixed or otherwise applied any paint, lettering or ornamentation; or (d) on glass which is visibly damaged, chipped, cracked or pierced or where light can be seen between glass and frame; or (e) on nonglass materials, such as polycarbonates or other plastics; or (f) in locations in which there has been prior glass breakage; or (g) on glass which is framed by concrete, solid metal or

sealant which is no longer resilient; or (h) on any glass of 100 square feet or more or having any linear dimension (height, width, or diagonal) of more than 12 feet; or (i) when damage occurs partly by reason of loss by any cause other than thermal shock fracture, including, but not limited to, impact, stress, scratching, improper application or installation, wind or the elements, earthquakes or other acts of God, fire, war, invasion, hostilities, rebellion, insurrection, wear and tear, inherent vice, pre-existing break, or latent defect; or (j) when 25% or less of a glass pane is shaded and the shaded area includes more than 25% of the glass pane's perimeter. A portion of the examples of such harmful shading is as follows:

## HARMFUL SHADING AS REFERENCED IN THE MANUFACTURER'S FILM-TO-GLASS RECOMMENDATIONS



(examples of shading)

11. Window film or window units removed prior to claim or inspection by an authorized manufacturer's representative invalidates any stated warranty.

Any purchaser desiring warranty service on any product covered by this limited warranty should collect the information contained in the installation record or bill of sale furnished at the time of purchase, together with a description of the specific defect, and proof that it is LLumar and/or Vista film. The owner should then contact the authorized dealer from which the film was originally purchased and arrange for them to validate the claim. Proof of purchase is also required in order to obtain warranty coverage. It is therefore recommended that the purchaser retain the completed installation record and sales receipt.

**EXCEPT AS PROHIBITED BY APPLICABLE LAW, THE MANUFACTURER HEREBY DISCLAIMS LIABILITY FOR ANY INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL AND PUNITIVE DAMAGES ARISING FROM ANY CAUSE WHATSOEVER. EXCEPT AS EXPRESSLY PROVIDED HEREIN, THE MANUFACTURER HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL EXPRESS WARRANTIES AND, EXCEPT DURING THE APPLICABLE LIMITED WARRANTY PERIOD SET FORTH ABOVE, THE MANUFACTURER HEREBY EXCLUDES AND DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.**

The manufacturer's sole obligation to the owner or purchaser, whether such claim is based in contract, negligence, tort or otherwise, shall be solely as provided hereunder and damages and remedies shall be solely as provided hereunder.

Some states or provinces do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above exclusions and limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights that vary from state or province to state or province.

This limited warranty is void if the film is subject to abuse or improper care and maintenance. The manufacturer assumes no liability for scratching or damaging of the film. This limited warranty or any part of it is void only where and to the extent expressly prohibited by law.

**LLumar and Vista Window Films are not otherwise warranted in any way, except as expressly stated in this limited warranty.**

## LIMITED WARRANTY TRANSFER FOR VISTA RESIDENTIAL APPLICATIONS ONLY

For a one-time only transfer of this limited warranty from the original purchaser to the new homeowner, the new homeowner must fill out the information below. If the new homeowner desires warranty service on any product covered by this warranty transfer, he/she must provide a copy of this form (front and back), a description of the specific defect (if for seal failure, include a copy of the original window manufacturer's warranty), along with proof that Vista film was installed and send it to the duly authorized installing dealer or to Eastman Performance Films, LLC / Attention: Warranty Department / 575 Maryville Centre Drive / St. Louis, Missouri 63141. Proof of purchase is also required to obtain warranty coverage. THIS ONE-TIME ONLY WARRANTY TRANSFER IS FOR VISTA RESIDENTIAL APPLICATIONS ONLY.

## NEW HOMEOWNER INFORMATION

Contact Name	Date	Telephone Number
Customer Name (print)	Customer Signature	E-Mail Address
Customer Address	City	State or Province and Zip Code

★ Glass Breakage and Seal Failure Limited Warranty is not applicable for these products.  
★★ E-mail Warranty Department for fee schedule and an application form for Glass Breakage and Seal Failure Warranty for these products.

